



NUMBER: 23-017-08

GROUP: Body

DATE: May 10, 2008

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SUBJECT:

Tailgate - Side Check Cables Appear To Be Of Unequal Lengths

OVERVIEW:

This bulletin involves tensioning the tailgate check cable(s)

MODELS:

2008 (DR/DH/D1) Ram Truck (1500 / 2500 / 3500)

NOTE: This bulletin applies to vehicles built on or before May 07, 2008 (MDH 0507XX).

SYMPTOM/CONDITION:

One of the two side tailgate check cables may not be properly tensioned. This condition may cause an appearance, to the customer, that the tailgate side check cables are of unequal lengths and may lead to unnecessary replacement of the check cable(s). The left side check cable will more often appear to be the check cable that is longer, or loose in appearance.

DIAGNOSIS:

If the above condition is present perform the Repair Procedure.

REPAIR PROCEDURE:

1. Fully open the tailgate.
2. Locate the tailgate check cable that appears loose or longer in length.
3. Remove the loose / longer in appearance check cable from its attachment point at the cargo box / bed body (Fig. 1). Do not disconnect the loose / longer in appearance check cable from the tailgate.
4. With the other side tailgate check cable still properly attached at both ends, carefully close the tailgate so as not to damage the loose check cable, bed body, or tailgate.
5. Open the tailgate fully with a hard, rapid motion. Then carefully close the tailgate so as to not damage the loose check cable, bed body, or tailgate.
6. Repeat the above step several times (as necessary). This action will correctly tension and seat the attached check cable
7. Install the loose check cable to the cargo box / bed body and verify appearance of both check cables.



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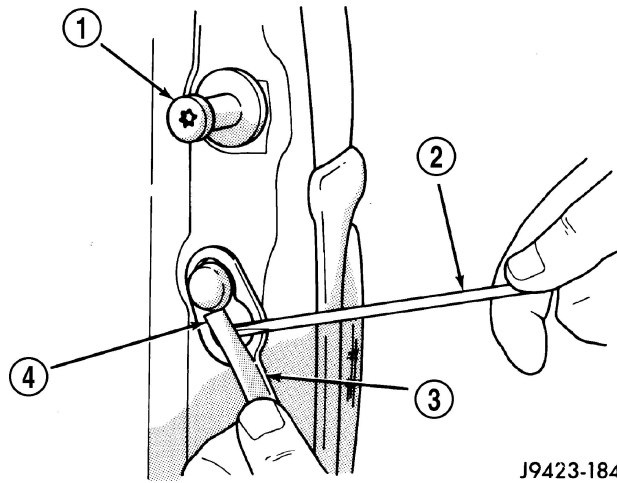


Fig. 1 Tailgate Check Cable-Cargo Box

- 1 - Tailgate Striker
- 2 - Flat Bladed Tool
- 3 - Loose or Longer In Appearance Tailgate Check Cable
- 4 - Check Cable Lock Tab

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
23-40-39-90	Tailgate Side Cable Checks - Pre-Tension (C)	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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